



Courier/ILL Newsletter | April 26, 2019

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Courier Update

We have been with Henry Industries delivery courier service almost a month. We've addressed a number of issues, including backlogs, delivery schedules, delivery windows, and requests for totes and bags. Please let me know if you have any continuing questions or concerns. Don't let issues stew. I will work to get satisfactory solutions to your problems, but I have to know about them first. Thanks to all of you who have reported your issues.

Please use the [COURIER DELIVERY SERVICE ISSUES](#) form on our website for reporting service issues, as well as for supplies requests like bags or totes. MALA staff check this form every day and we respond promptly.

The Extended Delivery Service label maker is finally functional. It is live on the MALA website. Thanks for your patience while we rebuilt this critical tool. Please use it for labeling MOBIUS, Amigos, and COKAMO items.

The MALA-MOBIUS connector is expressly for Missouri public libraries to send materials to Missouri academic and special libraries. Please don't use it for anything else. When in doubt, please contact MALA.

Amigos provides unrestricted access to libraries in Missouri, Kansas, Iowa, Texas, Oklahoma, Arkansas and New Mexico. There are hundreds of Amigos libraries accessible under this extended service, but bear in mind that delivery times are slower than our statewide courier, and some Amigos libraries charge ILL fees.

COKAMO is a cooperative service between MALA and the Colorado Library Consortium, and enables you to extend your ILL reach to Colorado libraries and the University of Wyoming. Like Amigos, this service is unrestricted, but it may take extra time for materials to ship to and from COKAMO libraries, and ILL fees may be charged by some Colorado libraries.

We're on V9 of the Henry shipping labels. Please continue to send correction and changes to us for future label revisions.

MALA remains committed to providing you with reliable and professional ILL courier delivery service. I welcome your input, and invite you to call, text or write. It's always a pleasure to hear from you.

All best,

Missouri 2021 Bicentennial

The Missouri State Library is accepting book suggestions for the Missouri 2021 Bicentennial statewide reads.

To review the criteria or submit your title(s), visit:

<https://www.surveymonkey.com/s/4909155/Missouri-Bicentennial-Book-Recommendations>

Upcoming MALA Workshops

Creating a Safer Public Space within Your Library

with Mary J. Soucie, State Librarian of North Dakota

Libraries need to be open and inviting, yet safe for patrons, staff, and collections. How can you ensure your library is both accessible and secure? Awareness and planning are the two keys to proactively addressing potential safety issues.

Three locations:

Tuesday, May 7 from 9 a.m. to Noon at Kansas City Public Library: Trails West Branch

Wednesday, May 8 from 9 a.m. to Noon at Daniel Boone Regional Library, Columbia, MO

Thursday, May 9 from 9 a.m. to Noon at Cape Girardeau Public Library

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This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.

Thank you for your participation with MALA!

Regards,

Mickey Coalwell

Executive Director

Mid-America Library Alliance



Missouri Secretary of State
State Library