



Courier/ILL Newsletter | November 1, 2019

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**October Stats
are due by Nov. 5
Please submit now**

**SUBMIT Courier
Stats**

MALA Update

October statistics are due! Please report them on our website or in the sidebar to the left as soon as you can. Statistics for the prior month are due on the 5th of the month.

The monthly courier statistics, which we ask you to self-report via a simple website form, are very important. Just as your board asks to see your library use statistics like circulation, program attendance, door count, etc., MALA and the State Library need measures to gauge the courier service's effectiveness. If you don't report your courier numbers, we can't get a sense of how much actual use there is, or how best to adjust our service model to optimize delivery routes. Thank you for getting those statistics reported to us.

MALA staff attended the Kansas Library Association Conference in Overland Park last week. We had a special nonprofit table outside the exhibit hall and were able to talk with librarians about our regional courier service, and most importantly, about our upcoming training and professional development calendar.

As a prelude to the 2020 training schedule, MALA is sponsoring a half-day workshop on Library Policies at the brand new Olathe Indian Creek Library. This workshop is being led by longtime MALA trainer Tiffany Hentschel. Everyone is invited to register for this excellent workshop, and we hope to see librarians from both sides of the state line. Details of the workshop and registration are below.

As we enter the holiday season, please be sure to let MALA know about days you will be closed outside of our normal courier holidays, which include Thanksgiving Day and Thanksgiving Friday, Christmas Eve and Christmas Day, and New Year's Eve and New Year's Day. If your library is closed any additional days, please be sure we have been notified. We need to suspend courier service for you on those days.

MALA Professional Development Training 2.020

Join MALA as we kick off our new workshop and professional training calendar for 2020 with "What Do Your Policies Say About Your Library?" presented by Tiffany Hentschel.

And don't miss this opportunity to experience the gorgeous new Indian Creek Library facility.

What Do Your Policies Say About Your Library?
Learn to write policies that reflect your library's mission

with Tiffany Hentschel, M.A., SPHR, SHRM-SCP

Friday, December 13, 2019

9 AM to Noon

8:30 AM check-in

Olathe Indian Creek Library

16100 W. 135th St., Olathe, KS 66062

This fast-paced, half-day workshop will help you spot the weakness in your current policies and write new ones that are legally sound, fair and enforceable.

[**Register Here**](#)

Early Bird discounts until November 11.

This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.



Missouri Secretary of State
State Library