



Courier/ILL Newsletter | December 20, 2019

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UPCOMING MALA/Courier Holidays

(No courier service)

Christmas Eve & Day

Dec. 24 & 25

New Year's Eve & Day

Dec. 31 & Jan. 1

Martin Luther King Jr. Day

Jan. 20, 2020

Your December Courier Stats

MALA Update

We want to remind you that there is no delivery service on the following upcoming MALA Courier holidays:

Tuesday, December 24 – Christmas Eve Day
Wednesday, December 25 – Christmas Day
Tuesday, December 31 – New Year's Eve Day
Wednesday, January 1 – New Year's Day

Please let us know if you are closed any additional days (besides those listed above) over the next few weeks **by emailing Marcy and Mickey ASAP.**

You can also text to 816-521-7257!

maladirector@mid-americalibraryalliance.org

marcychiasson@mid-americalibraryalliance.org

Reporting Closures and Holidays to MALA

We view Holidays and Closures as two separate things, and therefore have two methods of reporting them.

Closures:

If you have an IMMEDIATE/sudden closure due to inclement weather, road closure, broken pipe, power outage or any other emergency please report those using the [Courier Delivery Service Issues form](#).

It is very important that you let MALA know as soon as possible that your library will be closed, so that we can inform your courier. If you do not have easy access to this link, please email both Mickey and Marcy. Add both of our email addresses to your library's distribution list. Both of us need to be notified in the event one or the other is out of the office. Thanks.

Holidays:

We want you to report all of your [2020 Holiday Closures](#) on our new form. You will see that MALA's 11 annual courier holidays are already pre-checked on this form. (MALA Courier Holidays are days that you do not get delivery service.) On this form, we ask you to report any other scheduled holidays that you have throughout the year – this includes staff meetings, retreats, etc. Please don't hesitate to contact us with any questions.

Happy Holidays!

MALA Professional Development Training 2.020

Readers' Advisory 101

with Angie Strathman, *Readers' Advisory Librarian, Mid-Continent Public Library*
and Gregg Winsor, *Readers' Advisory Librarian, Johnson County Library*

Thursday, January 16, 2020

9 AM to Noon ~ 8:30 AM check-in

Kansas City Public Library: Waldo Branch

201 E 75th St, Kansas City, MO 64114

This fun-filled three-hour workshop with Readers' Advisory experts Angie Strathman and Gregg Winsor, will give you a better understanding of the ins and outs of recommending a great book, audio or movie to your patrons – in person, or online.

[Register Here](#)

Early Bird registration until January 3. Registration deadline by January 10

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This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.



Missouri Secretary of State
State Library