



Courier/ILL Newsletter | June 16, 2020

**UPCOMING
Courier Holiday**
(no service)
Friday, July 3
(4th of July observed)

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**Please report
your May Courier
Stats**

MALA Update

The statewide ILL courier network is back up and running with full participation by member libraries. We appreciate your ongoing patience and flexibility as we return to a regular delivery schedule for each of your libraries.

COKAMO, TRANS-AMIGOS EXPRESS, and MOBIUS partner services are all running again

MALA is accepting COKAMO connector shipments into Colorado, as well as TAE shipments into Texas, Oklahoma, etc. Both partner networks are resuming individual library service in a phased manner, so please allow plenty of extra time for items to arrive at their destinations, since a specific library may delay their participation depending on their situation. Service to our academic libraries via MOBIUS resumed June 1.

Statistics needed!

Most libraries shut down in mid-March, and everyone was closed by the end of the month. Partial-month delivery statistics should be entered and provided to MALA so we can have the most accurate numbers possible for our final service report to the State Library. Please provide all numbers you have for March, along with any stats you have for May. *If you had no deliveries in May, enter zero so we know you have completed your statistical reporting.* Thanks. Enter your statistics [here](#).

End of Year Survey for Missouri Libraries

Missouri library directors will have received the annual MALA Get Connected Courier Service Survey, which was sent via Constant Contact on Monday, June 1. Only one person from your library should complete it, and responses are due by June 23. We do need to hear back from every library; your feedback is very important, so please return the short survey and tell us how we're doing.

If you can't find a copy of the original eblast, please contact marcychiasson@mid-americalibraryalliance.org, and we'll send you a link.

Courier drivers adopt new protocols to reduce risk of virus spread

"No contact" delivery is the preferred method of delivery until further notice. The more we reduce person-to-person

contact, the better. If you can arrange for library materials to be securely dropped off and/or picked up, please do so. Drivers will wear masks for any staff interactions. Drivers have been reminded to pay attention to changes in drop location, different parking and/or entry paths, and modified library hours. These specifics have been shared with Henry in advance when available. Finally, I've requested that drivers cooperate with local library staff as much as possible, and be responsive to new procedures and delivery instructions. If you have any concerns about your driver observing these protocols, please contact MALA immediately so we can address them.

MO-ILL successfully launched in May

The new MO-ILL discussion list has seen a lot of recent activity. It is a discussion forum for interlibrary loan practitioners working in any type of library. Most discussion topics pertain to public libraries in Missouri and the region served by the Mid-America Library Alliance courier service, but anyone is welcome to join this interlibrary loan community of interest. *Everyone on the MALA ILL contact list has been sent an invitation to join.* If you wish to opt out, you may do so with the click of a button. If you did not receive an invitation and want to join the list, subscribe here: <https://lists.more.net/mailman/listinfo/mo-ill>

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Missouri Secretary of State
State Library