



Courier/ILL Newsletter | July 17, 2020

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**July Courier
Stats are due by
August 5**

MALA Update

Courier bags

Courier bags are in extremely short supply right now. The COVID-19 shutdown has left hundreds of MALA bags stranded in our regional partner network libraries. Some Missouri libraries have not been returning excess supply to MALA. If you are sitting on a large quantity of excess courier bags at your library, please return them immediately to MALA. We need to get them back into circulation to members who need them desperately. Our label is in the Henry PDF file, just like other libraries in the state. Get your excess bags together, slap a label on them, and put them in the courier to MALA! Thanks!

Statistics and Survey

Thanks to everyone for your responsiveness in reporting your monthly statistics and for completing the year-end survey. The past few months have caused disruptions in library service, and in our established work routines. I hope that a “return to normalcy” at your library will also include monthly reporting of statistics to MALA. We need that data to gauge the performance of our courier service, and plan improvements. Remember, the statistics you report to MALA are ITEM counts, and you only count ITEMS going out. You can keep other records as you see fit, but our courier service only requires you to count total OUTGOING ITEMS each month. Let me know if you have any questions.

Linda Tarantino, our Courier Services Coordinator

Linda is taking over more of the communication and troubleshooting for the courier service as she completes her orientation and training. Please reach out to her for questions or concerns about the couriers, and she'll address them promptly. Her email address is linda.tarantino@mid-americalibraryalliance.org Linda is at her desk Monday-Friday, 9-4. Her direct number is 816-575-6067, but feel free to call or text the office line, 816-521-7257.

PRINCH Library Printing Solution

MALA is sponsoring a free informational webinar on the PRINCH Library Printing Solution on Tuesday, August 11 at 10:00 am. If you want expanded, user-friendly patron print options at your library, consider learning more by registering for this informational webinar. Princh is a versatile and intuitive printing solution for libraries of all sizes. Princh allows users to easily pay from any device or PC—just like online shopping—and there's no need to set-up payment agreements or provide hardware to accept transactions via cash, credit/debit card, or even PayPal.

[For more information, click here.](#)

News about partner networks MOBIUS, COKAMO, and TRANS-AMIGOS EXPRESS

While all these services have resumed delivery, many member libraries are still closed or have not yet resumed ILL activities. Please understand that all deliveries may be considerably delayed. If you would like to know whether or not a specific library belonging to a partner network is open and has resumed courier service, contact Mickey or Linda at MALA. We are getting weekly updates.

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This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.



Missouri Secretary of State
State Library