



Courier/ILL Newsletter | March 1, 2021

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February Stats are due March 5

MALA Updates

Library Closures or Suspension of Courier Service

If your library is closing for *any reason* such as inclement weather, Covid exposure or an emergency repair, please make sure to notify MALA by 8 a.m. or as soon as you know by using the Courier Delivery Service form at <http://www.malalibraries.org/courier-service/courier-delivery-service-report-form/> so we can notify your courier. Please note that MALA does not know your delivery window, so the earliest you can inform us, the earliest we can notify Henry and your courier.

Please do not call or email MALA; use the form. The form is accessible by all MALA staff. If the weather is really bad, our staff is working from home just like you are. Thank you!

MARCH Meet and Greet Courier Meeting

Join Linda Tarantino, MALA's Courier Coordinator, for an online meeting to share information, problems, solutions or just visit about courier related items.

Topic: MALA Meet and Greet

Time: Mar 18, 2021 02:00 PM Central Time (US and Canada)

Join Zoom Meeting: <https://zoom.us/j/97520397704?pwd=ektyditSYVpOUGsyT3ByVEF4UmJyQT09>

Return Unused MALA Courier Bags

Please don't 'hoard' bags; only keep on-hand what you need and send back the extras to MALA so we can get them back into the system. Thank you!

MALA Job Bank FREE Posting

MALA has a free job bank that you can post your jobs to:

<http://www.malalibraries.org/jobs/>. Postings are listed for 45 days.

Upcoming MALAPro Webinars

Mission Driven: Business Librarianship

with Hadiza Sa-Aadu, Small Business and Non-Profit Specialist, Kansas City Public Library

Wednesday, March 17, 2021, 10:00-11:00 AM

Even if your library is not new to the world of business librarianship, honing your mission with regard to business services is necessary to maintain alignment between your activities, resources, and outcomes. Find out all the aspects an organization needs to come together to deliver on a stated mission. Join Kansas City Public Library's Small Business and Non-Profit Specialist Hadiza Sa-Aadu as we dive into key components of the Mission Model Canvas.

[Register here](#)

A to T: Welcoming Trans Customers at the Library

*with Bec Czarnecki, Executive Assistant to the City Librarian, Denver Public Library
and Adrian Johnson, Library Program Associate, Denver Public Library*

Wednesday, March 31, 2021, 2:00-3:00 PM

As rights for transgender people continue to be challenged and threatened, Denver Public Library strives to be a welcoming place. Join Bec and Adrian to learn how to provide outstanding internal and external customer service to individuals at your library. This one-hour session will provide participants with the skills to reframe ideas around gender, give them best practices for serving trans customers and interacting with colleagues, developing strategies to make your library gender inclusive.

[Register here](#)

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This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.



**Missouri Secretary of State
State Library**