



Courier/ILL Newsletter | August 20, 2021

**Upcoming
Courier Holiday
Monday, September 6
for Labor Day
(No service)**

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**August Stats are
due September 5**

MALA Updates

New Year, New Partner Lists

July 1st is the beginning of MALA's fiscal year, and any changes to our partner list take effect on this date. It's important that each library go onto MALA's website to review if any libraries they borrow from or loan to have changed. Recently, the MALA office received items to be returned to libraries who have not renewed their membership with MALA. Those materials must be returned via USPS. Click here for a [list of current members](#)

New Year, New Labels

New Henry labels have been uploaded onto MALA's website with a few changes. Please make sure that you note these changes and [discard any old labels](#). [Click here for labels](#)

New members

Webster County Library - Rogersville (branch)

Change in Hub

Nevada Public Library is now serviced by the Kansas City Hub - [make sure that you discard any old labels and print new ones if you send ILL to this library.](#)

No longer part of the MALA Membership

Linda Hall Library

Metropolitan CC Library - Longview

September Meet and Greet Courier Meeting

Join Linda Tarantino for the monthly Meet & Greet.

Meet new librarians, share information and learn what's going on around the state.

Time: Wednesday, September 8 at 02:30 PM Central Time

Join Zoom Meeting

[https://zoom.us/j/97746897865?](https://zoom.us/j/97746897865?pwd=bzMwT0dhTm9jSCtraGI0MldwSzdJQT09)

[pwd=bzMwT0dhTm9jSCtraGI0MldwSzdJQT09](https://zoom.us/j/97746897865?pwd=bzMwT0dhTm9jSCtraGI0MldwSzdJQT09)

Meet MALA's new Continuing Education & Training Coordinator

Portia Montoy joined the MALA staff as Continuing Education & Training Coordinator on August 16. She'll be leading our educational offerings, as well as booking presenters and webinars.

Portia was born and raised in Salina, KS and attended Wichita State University where she earned her B.A. in English Language and Literature in 2019. She has previously worked as an Adult Services Library Programmer and is currently enrolled in the Master of Library Science program at Emporia State. She is excited to be joining the team at MALA and is looking forward to working with libraries throughout the region.

If you know of a good presenter or a topic of interest, please email her at portia.montoy@malalibraries.org

Upcoming MALAPro Webinars

Library Customer Service: Essentials for Creating a Culture of Positive Customer Service

with Savannah Ball, Wichita Public Library

Wednesday, September 8, 10 to 11 a.m.

Customer service can often look different in a public service setting, but that doesn't mean it isn't an important part of your library's offering. Join us as we discuss the essential skills library staff need to foster a culture of positive customer interactions, even during difficult situations.

[Register here](#)

Transforming Teen Services: Facilitating Engaging Activities & Discussions

with Anna Foote, NEKLS

Wednesday, October 6, 10 to 11:30 a.m.

This webinar will explore facilitation techniques your library can use to engage youth (or anyone, really) in activities and discussion, whether in person or virtually.

[Register here](#)

Technology Ownership: Examine the Total Cost

with Lauren Hays, Assistant Professor of Instructional Technology at the University of Central Missouri

Wednesday, October 20, 10 to 11:00 a.m.

Need to buy new technology for your library? Have you considered the total cost of ownership? Librarians need to be informed fully before deciding where to allocate funds. Join Lauren Hays, as we examine a total cost of ownership model and provide helpful tips for how librarians can decide what technology is worth the cost.

[Register here](#)

[Purchase your MALAPro membership here](#)

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Missouri Secretary of State
State Library