

# Courier/ILL Newsletter | January 11, 2024

Visit Our Website	MALA Updates
MALAPro Development	Upcoming MALA Courier Holiday MALA will be closed on Monday, January 15th in observance of Martin Luther King, Jr. Day; there will be no courier service
MALA Job Bank	on on that day. Service will resume on your next regularly scheduled delivery day.
Newsletter Archive	<b>Reporting Closures and Missed Stops</b> Just a reminder as we move into winter please report any
Courier Services	closures due to inclement weather <b>as soon as you decide to</b> <b>close your library</b> so MALA can notify your courier. Please do not call the office as MALA may be closed as well.
MALA Members & Partners List	Likewise, report a missed stop immediately so that we can potentially arrange a make-up delivery.
MALA Members ILL Resource List	In both instances, use the Courier Delivery Issues report found <u>here.</u>
2023-24 Courier Delivery Service Manual	<b>February Meet and Greet Courier Meeting</b> Join Katrina High for the monthly Meet & Greet. Meet new librarians, share information and learn what's going on around the state.
SCHEDULED 2023-24 Holidays & Closings	<b>Topic: February Meet and Greet</b> Time: Wednesday, February 14, 2024 at 2:30 PM Join Zoom Meeting
January Stats are due by Feb. 5	https://us06web.zoom.us/j/84300066370? pwd=WG0zUnd5aU1NWWNGQkVzSUZNWVMvZz09 Meeting ID: 843 0006 6370 Passcode: 164610

# **MALAPro webinars**

Network. Learn. Grow.

# Mid-Season Sale on MALAPro Memberships

MALA is offering MALAPro 2023-24 memberships at a discounted rate through March 30th. Your membership is active through July 31.

Individual Member:-<del>\$50</del> \$30 Libraries with 2-15 staff: <del>\$125</del> \$70 Libraries with 16-30 staff: <del>\$200</del> \$125 Libraries with 31-75 staff: <del>\$250</del> \$175 Libraries with over 76 staff: <del>\$300</del> \$225 Regional Library Systems serving pop up to 500K: <del>\$500</del> \$400 Regional Library Systems serving pop of 500K - 1 Mil: <del>\$750</del> \$500 Regional Library Systems serving pop over 1 Mil: <del>\$1200</del> \$700

#### Purchase here

Questions? Please contact Kayla Everhart at kayla.everhart@malalibraries.org

# Al-Assisted Libraries: Synergistic Solutions for the Digital Era

Arnessa Dowell, Kent County Public Library

#### Thursday, January 25th, 2024 at 10 a.m.

Are you looking for an extra hand? Are you understaffed and feeling overwhelmed? Or are you a small library looking for ways to save time and money? Well, if the answer is yes, then this program is for you! Participants will unlock the full potential of Artificial Intelligence (AI), learning how it can improve workflows, streamline operations, and improve user experiences. Through this interactive session and real-world case study, attendees will gain invaluable insights and practical skills to apply in their own libraries. Our program covers the latest AI tools and technologies, along with best practices for successful implementation. Take advantage of this unique opportunity to equip yourself with the knowledge and resources needed to drive real change in your library and end burnout!

Register here

# Reframing Failure: How to Keep Calm and Carry On

Caitlin McMahan, Eugene Public Library

#### Wednesday, February 7th, 2024 at 2 p.m.

This session is about reframing how we look at "failures" and how we as staff can learn from our "mistakes," give ourselves grace, and create a more realistic understanding of what it means to lead programs in libraries.

Register here

# Improving Library Services for Justice-Involved Patrons

Megan Phifer-Davis and Rebecca Clarke, St. Louis County Library

# Thursday, February 22nd 2024 at 10 a.m.

Discover innovative methods St. Louis County Library (SLCL) has developed to serve justice-involved people in St. Louis. SLCL has successfully brought virtual library programming to individuals at the St. Louis County Justice Center. Their Reference department supports currently incarcerated patrons through their Reference by Mail service, as well as supporting formerly incarcerated patrons with starting their own business through the Small Business Launchpad. And their innovative collaboration among Bail Project St. Louis created the Tap In Center which provides a welcoming and safe space for individuals to meet with an attorney, get their case information and court date, apply for a public defender, and even resolve active criminal warrants.

# Register here

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This service is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.



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