



# Courier/ILL Newsletter | September 2, 2025

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## MALA Updates

### Update on MALA's new label tracking project

As we announced earlier this spring, our new courier vendor Capital Express now offers the capability to scan and track materials. MALA staff have completed initial training for the new labeling and tracking project, and eight pilot libraries have been selected. We will begin gradually in early September by working with a few of these pilot libraries. This approach will allow us to see how the process functions in practice and give Capital Express an opportunity to make any necessary adjustments to the portal.

One important change to be aware of: the portal will be locked 30 minutes before your scheduled delivery window, and no additional items can be added after that point. This will likely affect how you handle your processing. Please note that this lockout feature is fixed and cannot be changed. We were pleased to find that the portal is easy and intuitive to use. More as the pilot libraries test it out.

### Reporting Missed Stops

Any time your courier does not arrive on a scheduled delivery day, please report it as a missed stop as early as possible via our Courier Delivery Service Report Form [here](#). We will attempt to schedule a make-up delivery for you. In order to arrange a make-up delivery, we often need to know about the missed stop either the day of or early morning after the missed stop. Please remember to use the Courier Delivery Service Report Form rather than directly emailing MALA staff so that we can respond promptly, regardless of who is in the office that day.

Please make sure any missed deliveries from the month have been reported before beginning of the next month. MALA reports and reconciles missed stops from the previous month at the beginning of the next, so when missed stops from one month get reported a week or two into the next, MALA's receipts for that month are already closed, reported to Capital Express and your missed stop already billed.

### September Meet and Greet Courier Meeting

*Join Katrina High for the monthly Meet & Greet. Meet new librarians, share information and learn what's going on around the state.*

**Topic: Meet and Greet**

August Stats are  
due Sept. 5

Time: Wednesday, September 10, 2025 at **2:00 PM** \*\* Note  
**NEW Time**  
Join Zoom Meeting  
[https://us06web.zoom.us/j/83433495689?  
pwd=7iqyuh5gGK3paLaPwgSAKnRjM24uch.1](https://us06web.zoom.us/j/83433495689?pwd=7iqyuh5gGK3paLaPwgSAKnRjM24uch.1)  
Meeting ID: 834 3349 5689  
Passcode: 757172

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## Upcoming MALAPro Webinars

*Network. Learn. Grow.*

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### Keeping Up With RA News

*Kaite Stover, Director of Readers' Services, Kansas City Public Library*

**Thursday, September 18th at 10 a.m.**

Join us for our next Readers' Advisory webinar, free for MALAPro members!

So much book news, so little bandwidth! As library workers with a close connection to our collections and a tenuous one with the updates from publishing and library industries how do we decide where to focus our attention when the biblio-news inundates our email boxes?

Get a few tips on email box management and time management followed by suggestions for the newsletters/announcements that should not be missed, and why *not* knowing the latest news can become the best start to a readers' advisory conversation.

[Register here](#)

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### Surviving and Thriving as a Neurodivergent Librarian

*Hannah Adamson, Assistant Director, Derby Public Library*

**Tuesday, September 23rd at 10 a.m.**

Hannah Adamson will present an empowering guide for neurodivergent librarians. Think of this webinar as a pep talk meant to squash executive disfunction in its tracks! Hannah will delve into her personal strategies for navigating work-life challenges, provide valuable advice for supervising neurodivergent team members, and equip you with ways to better support neurodivergent library patrons.

[Register here](#)

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## 2025-26 MALAPro Memberships

MALAPro is our annual membership program that houses all of MALA's online professional development opportunities and runs from July 1st, 2025 through July 31st, 2026.

MALAPro offers you discounted rates to attend 20+ live webinars annually, as well as two FREE networking webinars each year. Additionally, members have access to past webinars for free through MALAPro's Niche Academy library.

### MALAPro 2025-26 Membership Tiers

Individual Member - \$50

Libraries with 2-15 staff - \$125

Libraries with 16-30 staff - \$200

Libraries with 31-25 staff - \$250

Libraries with 76+ staff - \$300

Regional Library Systems serving populations up to 500,000 - \$500  
Regional Library Systems from 500,000 to 1 million - \$750  
Regional Library Systems serving populations over 1 million - \$1200

[Purchase your 2025-26 MALAPro Membership here.](#)

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Mid-America Library Alliance | 15624 E. US Highway 24 | Independence, MO 64050 US

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