



# Courier/ILL Newsletter | May 1, 2026

## Upcoming MALA Courier Holiday

*There is no courier service on this day*

**Memorial Day  
Monday, May 25**

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## MALA Updates

### Tracking Project update

Happy Friday. I want to share a few updates regarding the tracking project. North Kansas City Public Library came on board in March. They were our first pilot library. They were chosen because of their proximity to the Capital Express warehouse and being a 5-day library. Capital Express learned a lot of things from them. We were able to get the Cass County Public Library started on April 21st. St. Joseph Public Library started on April 29. Katrina and I will be at the State Library on May 1st to train them. In May we will continue adding the rest of the pilot libraries.

At the Evergreen User Conference last week, I was asked how much lead time we would give libraries before the training. Moving forward, we do hope to add libraries at a quicker pace now that our pilot libraries are working smoothly but I also want to assure you that we will give you proper notice i.e. more than one day's notice. And, as mentioned, if there is something going on at your library in the next few months that would make it difficult for you to come on at a certain time, please let us know. For example, your main ILL person will be out of the library on vacation or for other reasons.

Please continue to notify us immediately of any courier issues. We contact Capital Express as soon as we are notified, which is why it is important to use the form on our website located [here](#). Reporting on the online form allows any of the MALA staff to respond. And then we can follow-up with you after notifying Capital Express. This also allows us to find out what has caused the delay or missed service, and to arrange a make-up delivery if applicable. Please also report any inconsistency in deliveries so we can follow-up with the warehouses to try to resolve those.

Regards, Jane  
*Jane Mulvihill-Jones, Executive Director*

### Annual Agreements coming soon

Annual Agreements and invoices are coming to your inbox in early May. Signed Agreements are due back to MALA before Monday, June 1. Invoice payments are due by August 3. There was a 4.5% increase this year.

April Stats are due  
May 5

### **May Meet and Greet Courier Meeting**

*Join Katrina High for the monthly Meet & Greet. Meet new librarians, share information and learn what's going on around the state.*

**Topic: Meet and Greet**

**Time: Wednesday, May 13, 2026 at 2:00 PM**

Join Zoom Meeting

[https://us06web.zoom.us/j/83433495689?](https://us06web.zoom.us/j/83433495689?pwd=7iqyuh5gGK3paLaPxxgSAKnRjM24uch.1)

[pwd=7iqyuh5gGK3paLaPxxgSAKnRjM24uch.1](https://us06web.zoom.us/j/83433495689?pwd=7iqyuh5gGK3paLaPxxgSAKnRjM24uch.1)

Meeting ID: 834 3349 5689

Passcode: 757172

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## **Upcoming MALAPro Webinars**

*Network. Learn. Grow.*

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### **2026-27 MALAPro Memberships**

*Network. Learn. Grow.*

MALAPro is our annual membership program that houses all of MALA's online professional development opportunities and runs from July 1st, 2025 through July 31st, 2026.

MALAPro offers you discounted rates to attend 20+ live webinars annually, as well as two FREE networking webinars each year. Additionally, members have access to past webinars for free through MALAPro's Niche Academy library.

***Join between now and June 1 to receive your membership at a discounted rate.***

#### **MALAPro 2026-27 Early Bird Membership Tiers**

*Available through June 1*

Individual Member - \$45 (*After June 1 - \$50*)

Libraries with 2-15 staff - \$115 (*After June 1 - \$125*)

Libraries with 16-30 staff - \$180 (*After June 1 - \$200*)

Libraries with 31-75 staff - \$225 (*After June 1 - \$250*)

Libraries with 76+ staff - \$270 (*After June 1 - \$300*)

Regional Library Systems serving populations up to 500,000 - \$450 (*After June 1 - \$500*)

Regional Library Systems from 500,000 to 1 million - \$700 (*After June 1 - \$750*)

Regional Library Systems serving populations over 1 million - \$1150 (*After June 1 - \$1200*)

**[Purchase your 2026-27 MALAPro Membership here](#)**

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### **Beyond the Books: Strengthening Rural Communities Through Library Engagement**

*Dianna Locke - Programming Librarian, and Greg Carter - Library Manager, West Plains Public Library*

**Wednesday, May 6th at 2 p.m.**

Attendees will gain practical strategies for fostering meaningful rural engagement through library programs, outreach, and partnerships. This session will explore innovative ways to connect with underserved populations, address community needs and create sustainable impact. Participants will leave with actionable tools and real-world success stories. Shared resources will ensure attendees walk away with fresh ideas, ready-to-use templates, and the confidence to implement new initiatives. Whether you're looking to expand services, strengthen partnerships, or enhance community impact, this session will equip you with the skills to succeed.

[Register here](#)

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## **Virtual Isn't Over: Virtual Programming That Reaches Large Audiences**

*Rebecca Clarke - Adult Services Manager, and Cole Sawyer - Adult Programming Coordinator, St. Louis County Library*

**Tuesday, May 12th at 2 p.m.**

As many libraries shift back to in-person events, St. Louis County Library continues to draw impressive attendance and engagement from virtual programs. Discover how your library can expand its reach with impactful virtual programming, including thousands of views on YouTube and on tablets at correctional facilities. Learn how your library can keep the clicks coming with practical strategies for building compelling online series that meet real community needs, especially for adults who cannot attend in person.

[Register here](#)

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## **Beyond Superheroes: Graphic Novels for Every Reader Readers' Advisory Presentation**

*Amber Liposchak - Collection Development Librarian, Olathe Public Library*

**Wednesday, May 27th at 2 p.m.**

**Free for MALAPro members!  
\$20 for non-members.**

Join us for a discussion exploring the wide variety of graphic novels for readers of all ages. Learn about the different types of graphic novels from comics to manga, from manhwa to webcomics! We'll also discuss the wide variety of genres available in all formats. Attendees will leave with recommendations and read-alikes.

[Register here](#)

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Missouri Secretary of State  
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